



Exhibitor & Speaker programme

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HALL ACTIVATION

i. HALL ACTIVATION (Exhibition & Presentations)

- Dates: 8-12 October 2018
- Time: 09h00-17h00
- Areas & Venues:
 - Mamelodi, Mamelodi West Community Hall
 - Tembisa, Ivory Park Community Hall
 - Alexandra, Eastbank Hall
 - Soweto, Ipelegeng Community Hall (Jabavu) Cross Road
- Set up day before 7 October 2018 from 16H00-17H00
- The Gauteng Office of Consumer Affairs will have 1 Bus per area for 5 days each.

**HALL 1:
MAMELODI WEST
COMMUNITY CENTRE**

| Mamelodi West Community Hall | | | | | |
|---|---|---|---|---|---|
| Programme of Speakers & Topics | | | | | |
| Time | Monday | Tuesday | Wednesday | Thursday | Friday |
| 08h30-09h00 | Consumer Affairs Bus outside venue Facilitating workshops outside using their mobile bus | | | | |
| 09h00-09h15 | FSCA | FSCA | FSCA | FSCA | FSCA |
| 09h15-10h00 | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | FEDGROUP Basic Money management | FEDGROUP Basic Money management | SA HOME LOANS Basic Money management | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) |
| 10h00-11h00 | SHORT-TERM OMBUDSMAN How insurance fits in in one's financial well-being, the office's role in dispute resolution | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | PENSION FUND ADJUDICATOR The role of the PFA | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | SA HOME LOANS Basic Money management |
| 11h00-12h00 | FAIS OMBUD Savings, Investments, Funerals, Insurance, Banking Credit, Consumer Rights, Avoiding certain pitfalls, Why you need the FAIS ombud? | HARAMBEE The role of Harambee and how they can help youth | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | CREDIT OMBUD What could go wrong in your credit agreement? Overcharging of interest/fees Unfair/incorrect negative listings Prescribed debt Fraud/Garnishee orders | NEDBANK Personal Budgeting and Credit Management |
| 12h00-12h30 | ASISA FOUNDATION Industrial Theatre - (Budgeting, Savings, Debt Management) | MIOSA The Role of the motor insurance industry ombudsman | FINANCIALLY FIT LIFE How to live a financially fit life | COUNCIL FOR DEBT COLLECTORS Their role in reducing consumer debt. | ASISA FOUNDATION Industrial Theatre - (Budgeting, Savings, Debt Management) |
| BREAK | | | | | |
| 13h00-14h00 | MIOSA The Role of the motor insurance industry ombudsman | PENSION FUND ADJUDICATOR The role of the PFA | SMARTMONEY Basic Money management | NEF The role of the NEF | HARAMBEE The role of Harambee and how they can help the youth |

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|-------------|--|--|--|---|---|
| 14H00-15H00 | OMBUDSMAN FOR BANKING SERVICES Understanding unauthorised debit orders/how we can help you? | | HARAMBEE The role of Harambee and how they can help the youth | NATIONAL CREDIT REGULATOR Unlawful credit agreements/cost of credit/deceptive & unfair practices | CREDIT OMBUD What could go wrong in your credit agreement? Overcharging of interest/fees Unfair/incorrect negative listings Prescribed debt Fraud/Garnishee orders |
| 15h00-15h30 | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | | | FINANCIALLY FIT LIFE How to live a financially fit life | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) |

Exhibitors

ASISA FOUNDATION (Mon & Frid)

COUNCIL FOR DEBT COLLECTORS (Thurs only)

CREDIT OMBUDSMAN (Thurs & Friday)

FAIS OMBUDSMAN (Mon only)

FEDGROUP (5 days, all areas)

FINANCIAL SECTOR CONDUCT AUTHORITY (FSCA) (5 days, Mamelodi, Tembisa & Soweto only) (Mon-Frid)

FINANCIALLY FIT LIFE (Wed&Thurs only) Exhibitor and Speaker

GAUTENG DEPT. OF ECONOMIC DEVELOPMENT (Mon-Frid)

HARAMBEE (5 days, all areas Mon-frid)

MOTOR INDUSTRY OMBUDSMAN OF SA (MIOSA)(Mon&Tues only)

NATIONAL CREDIT REGULATOR (NCR) (Thurs only)

NATIONAL EMPOWERMENT FUND (Thurs only)

NEDBANK- Facilitator only (Frid)

OMBUDSMAN FOR BANKING SERVICES & LONG –TERM INSURANCE OMBUD (Mon only)

PENSION FUND ADJUDICATOR (5 days, all areas, Mon-frid)

POSTBANK (Mamelodi, Mon - frid)

SA HOME LOANS (Mon & Frid)

SHORT-TERM INSURANCE OMBUD (Mon only)

SMARTMONEY – Facilitator

Contact person for Mamelodi

Thuso Ngwagwe 0839645076 (FSCA)

Laura Masemola (FSCA)

Keketso Matlebyane 0728549844 (FSCA)

Lyntina 0790649180 (Scatterlings, Events Company)

Charne 0823453147(Scatterlings, Events Company)

Kailash Chetty 065 839 9226 (PR & Marketing)

Pierre Nel 083 743 7124 (PR & Marketing)

**HALL 2:
TEMBISA
IVORY PARK COMMUNITY HALL**

| Tembisa – Ivory Park Community Hall | | | | | |
|--|--|---|---|---|---|
| Programme of Speakers & Topics | | | | | |
| Time | Monday | Tuesday | Wednesday | Thursday | Friday |
| 08h30-09h00 | Consumer Affairs Bus outside venue Facilitating workshops outside using their mobile bus | | | | |
| 09h00-09h15 | FSCA Khayalakhe Ndlovu | FSCA Themba Mahlangu | FSCA Khayalakhe Ndlovu | FSCA Themba Mahlangu | FSCA Khayalakhe Ndlovu |
| 09h15-10h00 | FEDGROUP Basic Money management | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | SA HOME LOANS Basic Money management | FEDGROUP Basic Money management | SMARTMONEY Basic Money management |
| 10h00-11h00 | NEDBANK Personal Budgeting and Credit Management | SHORT-TERM OMBUDSMAN How insurance fits in in one's financial well-being, the office's role in dispute resolution | CREDIT BUREAU ASSOCIATION (CBA) Their role & gaining access to your free credit report yearly | PENSION FUND ADJUDICATOR The role of the PFA | SHORT-TERM OMBUDSMAN How insurance fits in in one's financial well-being, the office's role in dispute resolution |
| 11h00-12h00 | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | HARAMBEE The role of Harambee and how they can help the youth | NATIONAL EMPOWERMENT FUND The role of the NEF | HARAMBEE The role of Harambee and how they can help the youth | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits |
| 12h00-12h30 | HARAMBEE The role of Harambee and how they can help the youth | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | CREDIT OMBUD What could go wrong in your credit agreement? Overcharging of interest/fees Unfair/incorrect negative listings Prescribed debt Fraud/Garnishee orders | | NATIONAL EMPOWERMENT FUND The role of the NEF |
| BREAK | | | | | |
| 13h00-14h00 | PENSION FUND ADJUDICATOR The role of the PFA | FAIS OMBUD Savings, Investments, Funerals, Insurance, Banking Credit, Consumer Rights, Avoiding certain pitfalls, Why you need the FAIS ombud? | NATIONAL CREDIT REGULATOR Unlawful credit agreements/cost of credit/ deceptive & unfair practices | SMARTMONEY Basic Money management | NATIONAL CREDIT REGULATOR Unlawful credit agreements/cost of credit/ deceptive & unfair practices |

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|--|---|---|---|---|---|
| 14H00-15H00 | NATIONAL CREDIT REGULATOR Unlawful credit agreements/cost of credit/ deceptive & unfair practices | PENSION FUND ADJUDICATOR The role of the PFA | HARAMBEE The role of Harambee and how they can help the youth | | PENSION FUND ADJUDICATOR The role of the PFA |
| 15h00-15h30 | SA HOME LOANS Basic Money management | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | COUNCIL FOR DEBT COLLECTORS Their role in reducing consumer debt. | NATIONAL CREDIT REGULATOR Unlawful credit agreements/cost of credit/ deceptive & unfair practices | COUNCIL FOR DEBT COLLECTORS Their role in reducing consumer debt. |
| Facilitated workshops | | | | | |
| Room 1 25 pax | SMARTMONEY 10h00-11h00 & CHARTER ACADEMY 11h00-12h00 & 13h00-14h00 | INVESTMENT WISE Financial wellness workshop 11h00-13h00 | SMARTMONEY 10h00-11h00 & CHARTER ACADEMY 11h00-12h00 & 13h00-14h00 | CHARTER ACADEMY 11h00-12h00 & 13h00-14h00 | SMARTMONEY 10h00-11h00 & CHARTER ACADEMY 11h00-12h00 & 13h00-14h00 |
| Room 2 60 pax | ASISA Foundation 5 day programme Entrepreneurship & SME's Monday-Friday Times: 10h00-12h00 & 13h00-15h00 | ASISA Foundation 5 day programme Entrepreneurship & SME's Monday-Friday Times: 10h00-12h00 & 13h00-15h00 | ASISA Foundation 5 day programme Entrepreneurship & SME's Monday-Friday Times: 10h00-12h00 & 13h00-15h00 | ASISA Foundation 5 day programme Entrepreneurship & SME's Monday-Friday Times: 10h00-12h00 & 13h00-15h00 | ASISA Foundation 5 day programme Entrepreneurship & SME's Monday-Friday Times: 10h00-12h00 & 13h00-15h00 |
| Exhibitors | | | | | |
| ASISA FOUNDATION (Industrial Theatre - Tues only) Entrepreneur workshops – Mon-Frid 2 sessions per day | | | | | |
| CHARTER ACADEMY Mon, Wed, Thur – Frid, 2 sessions per day | | | | | |
| COUNCIL FOR DEBT COLLECTORS (Wed & Frid only) | | | | | |
| CREDIT BUREAU ASSOCIATION (CBA) (Wed only) TransUnion | | | | | |
| CREDIT OMBUDSMAN (Wed only) | | | | | |
| FAIS OMBUDSMAN (Tues only) | | | | | |
| FEDGROUP (5 days, all areas) | | | | | |
| FINANCIAL SECTOR CONDUCT AUTHORITY (FSCA) (Soweto, Tembisa and Mamelodi only) (Mon-Frid) | | | | | |
| GAUTENG DEPT. OF ECONOMIC DEVELOPMENT (Mon-Frid) | | | | | |
| HARAMBEE (5 days, all areas Mon-frid) | | | | | |
| NATIONAL CREDIT REGULATOR (NCR) (Wed&Frid) | | | | | |
| NATIONAL EMPOWERMENT FUND (Wed&Frid only) | | | | | |
| NEDBANK - Facilitator only (Mon) | | | | | |

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| PENSION FUND ADJUDICATOR (PFA) (5 days, all areas, Mon-frid) |
| SA HOMELOANS - Facilitator only |
| SHORT-TERM INSURANCE OMBUDSMAN (Tues & Frid only) |
| SMARTMONEY Facilitator only |
| Contact person for Tembisa |
| Khayalakhe Ndlovu 078 832 4567 (FSCA) |
| Themba Mahlangu 073 465 8859 (FSCA) |
| Lyntina 0790649180 (Scatterlings, Events Company) |
| Charne 0823453147(Scatterlings, Events Company) |
| Kailash Chetty 065 839 9226 (PR & Marketing) |
| Pierre Nel 083 743 7124 (PR & Marketing) |

**HALL 3:
ALEXANDRA
EASTBANK HALL**

Alexandra East bank Hall

Programme of Speakers & Topics

| Time | Monday | Tuesday | Wednesday | Thursday | Friday |
|--------------|---|---|---|---|--|
| 08h30-09h00 | Consumer Affairs Bus outside venue Facilitating workshops outside using their mobile bus | | | | |
| 09h00-09h15 | FSCA Grace Phoshoko | FSCA Tendani Mphigalale | FSCA Grace Phoshoko | FSCA Tendani Mphigalale | FSCA Grace Phoshoko |
| 09h15-10h00 | FEDGROUP Basic Money management | FEDGROUP Basic Money management | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | FEDGROUP Basic Money management | FEDGROUP Basic Money management |
| 10h00-11h00 | HARAMBEE The role of Harambee and how they can help the youth | PENSION FUND ADJUDICATOR The role of the PFA | SHORT-TERM OMBUDSMAN How insurance fits in in one's financial well-being, the office's role in dispute resolution | CREDIT BUREAU ASSOCIATION (CBA) Their role & gaining access to your free credit report yearly. | LIBERTY Unclaimed benefits |
| 11h00-12h00 | NATIONAL CREDIT REGULATOR Unlawful credit agreements/cost of credit/deceptive & unfair practices | HARAMBEE The role of Harambee and how they can help the youth | FAIS OMBUD Savings, Investments, Funerals, Insurance, Banking Credit, Consumer Rights, Avoiding certain pitfalls, Why you need the FAIS ombud? | PENSION FUND ADJUDICATOR The role of the PFA | PENSION FUND ADJUDICATOR The role of the PFA |
| 12h00-12h30 | NERSA Energy saving tips/rights of consumers | CREDIT OMBUD What could go wrong in your credit agreement? Overcharging of interest/fees Unfair/incorrect negative listings Prescribed debt Fraud/Garnishee orders | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | NEDBANK Personal Budgeting and Credit Management | HARAMBEE The role of Harambee and how they can help the youth |
| BREAK | | | | | |
| 13h00-14h00 | PENSION FUND ADJUDICATOR The role of the PFA | LIBERTY Unclaimed benefits | | | |

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|-------------|--|---|--|--|--|
| 14H00-15H00 | NATIONAL EMPOWERMENT FUND The role of the NEF | SA HOME LOANS Basic Money management | PENSION FUND ADJUDICATOR The role of the PFA | HARAMBEE The role of Harambee and how they can help the youth | |
| 15h00-15h30 | COUNCIL FOR DEBT COLLECTORS Their role in reducing consumer debt. | | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | | |

Exhibitors

ASISA FOUNDATION (Wed only) Industrial Theatre

COUNCIL FOR DEBT COLLECTORS (Mon only)

CREDIT BUREAU ASSOCIATION (Thurs only + CPB)

CREDIT OMBUD (Tues only)

FAIS OMBUD (Wed only)

FEDGROUP (all days, all areas)

GAUTENG DEPT. OF ECONOMIC DEVELOPMENT (Monday – Friday) Bus

HARAMBEE (5 days, all areas Mon-frid)

LIBERTY (Alex and Soweto only)

NATIONAL CREDIT REGULATOR (NCR) (Mon only)

NATIONAL EMPOWERMENT FUND (NEF) (Mon only)

NEDBANK (Thurs only)

NERSA (Mon only)

OMBUD FOR SHORT TERM INSURANCE (Wed only)

PENSION FUND ADJUDICATOR (PFA) (all days, 5 areas, Mon-Frid)

SA HOME LOANS – Facilitator and OBs'

SABRIC (Tues only)

Contact person for Alexandra

Stanley Phashe 0795671116

Tendani Mphigalale 073 592 7300

Lyntina 0790649180 (Scatterlings, Events Company)

Charne 0823453147(Scatterlings, Events Company)

Kailash Chetty 065 839 9226 (PR & Marketing)

Pierre Nel 083 743 7124 (PR & Marketing)

**HALL 4:
SOWETO
IPELEGENG COMMUNITY HALL**

| Soweto Ipelegeng Community Centre (Jabavu) Cross Road | | | | | |
|---|---|---|---|--|---|
| Programme of Speakers & Topics | | | | | |
| Time | Monday | Tuesday | Wednesday | Thursday | Friday |
| 08h30-09h00 | Consumer Affairs Bus outside venue Facilitating workshops outside using their mobile bus | | | | |
| 09h00-09h15 | FSCA Ephraim Kgosana | FINANCIAL PLANNING INSTITUTE (FPI) Mr David Kop | FSCA Ephraim Kgosana | FSCA Ephraim Kgosana | FSCA Ephraim Kgosana |
| 09h15-10h00 | SMARTMONEY Basic Money management | FEDGROUP Basic Money management | FEDGROUP Basic Money management | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | FEDGROUP Basic Money management |
| 10h00-11h00 | PENSION FUND ADJUDICATOR The role of the PFA | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | LIBERTY Unclaimed benefits | SHORT-TERM OMBUDSMAN How insurance fits in in one's financial well-being, the office's role in dispute resolution | CREDIT BUREAU ASSOCIATION (CBA) Their role & gaining access to your free credit report yearly. |
| 11h00-12h00 | FIRST NATIONAL BANK Basic Money management | NEDBANK Personal Budgeting and Credit Management | FIRST NATIONAL BANK Basic Money management | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | FAIS OMBUD Savings, Investments, Funerals, Insurance, Banking Credit, Consumer Rights, Avoiding certain pitfalls, Why you need the FAIS ombud? |
| 12h00-12h30 | CREDIT OMBUD What could go wrong in your credit agreement? Overcharging of interest/fees Unfair/incorrect negative listings Prescribed debt Fraud/Garnishee orders | NATIONAL EMPOWERMENT FUND The role of the NEF | NEDBANK Personal Budgeting and Credit Management | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits |

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|--|---|---|------------------------------------|---|-----------------------|
| | | | | | |
| BREAK | | | | | |
| 13h00-14h00 | SA HOME LOANS Basic Money management | NERSA Energy saving tips/rights of consumers | FEDGROUP Basic Money management | FAIS OMBUD Savings, Investments, Funerals, Insurance, Banking Credit, Consumer Rights, Avoiding certain pitfalls, Why you need the FAIS ombud? | SANTAM 13H00-17H00 |
| 14H00-15H00 | FINANCIAL SECTOR CONDUCT AUTHORITY How to claim for Unclaimed pension benefits | HARAMBEE The role of Harambee and how they can help the youth | PFA The role of the PFA | PENSION FUND ADJUDICATOR The role of the PFA | |
| 15h00-15h30 | HARAMBEE The role of Harambee and how they can help the youth | COUNCIL FOR DEBT COLLECTORS Their role in reducing consumer debt | LIBERTY Unclaimed benefits | ASISA FOUNDATION Industrial Theatre (Budgeting, Savings, Debt Management) | |
| Exhibitors | | | | | |
| ASISA Foundation (Thurs only) | | | | | |
| BANKING ASSOCIATION OF SOUTH AFRICA (s) (Frid only) | | | | | |
| COUNCIL FOR DEBT COLLECTORS (Tues only) | | | | | |
| CREDIT BUREAU ASSOCIATION & XDS (Frid only) | | | | | |
| CREDIT OMBUDSMAN (Mon only) | | | | | |
| FAIS OMBUDSMAN (Thurs & Frid) | | | | | |
| FEDGROUP (5 days, all areas) | | | | | |
| FINANCIAL SECTOR CONDUCT AUTHORITY (FSCA) (Soweto, Tembisa and Mamelodi 5 days each only) (Mon-Frid) | | | | | |
| FIRST NATIONAL BANK (Soweto only- Mon-Frid) | | | | | |
| GAUTENG DEPT. OF ECONOMIC DEVELOPMENT (Mon – Frid) | | | | | |
| HARAMBEE (5 days, all areas Mon-frid) | | | | | |
| LIBERTY (5 days in Soweto and Alex) | | | | | |
| NATIONAL CREDIT REGULATOR (NCR) (Tues only) | | | | | |
| NATIONAL EMPOWERMENT FUND (NEF)(Tues only) | | | | | |
| NERSA (Tues only) | | | | | |
| NEDBANK facilitator only (Tues & Wed) | | | | | |
| PENSION FUND ADJUDICATOR (all days, 5 areas, Mon-Frid) | | | | | |
| SA HOMELOANS - Facilitator and OBs' | | | | | |

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| SABRIC (Thurs only) Exhibitor only |
| SANTAM |
| SHORT-TERM INSURANCE OMBUDSMAN (Thurs only) |
| SMARTMONEY-Facilitator |
| Contact person for Soweto |
| Ephraim Kgosana 076 347 1885 |
| Lyntina 0790649180 (Scatterlings, Events Company) |
| Charne 0823453147(Scatterlings, Events Company) |
| Kailash Chetty 065 839 9226 (PR & Marketing) |
| Pierre Nel 083 743 7124 (PR & Marketing) |

MALL ACTIVATION

ii. MALL ACTIVATION (Outside broadcast, Industrial theatre & Ambassador/Comedian)

- Flyers will be handed out to consumers to drive feet to the Halls.
- One mall activation per day, per area and two in Soweto.
- 09h00-15h00 daily
- Outside broadcast 11h00-13h00
- Industrial Theatre 10h00 &13h00
- The Gauteng Consumer affairs bus will be at each Mall OB.
- Venues:
 - Monday, OB Mamelodi 8 Oct '18, DENLYN SHOPPING CENTRE – Mams FM (3 hours)
 - Tuesday, OB Tembisa 9 Oct '18, PHUMULANI MALL- Voice of Tembisa (3 hours)
 - Wednesday, OB Soweto 10 Oct '18 MPONYA MALL, Jozi FM (3 hours)
 - Thursday, OB Alexandra 11 Oct '18, ALEXANDER PLAZA next to Pan Africa mall), Alex FM (3 hours)
 - Friday, OB Soweto 12 Oct '18 (MAPONYA MALL, Jozi FM (3 hours)

**MALL 1:
8 OCTOBER 2018
MONDAY ONLY
DENLYN SHOPPING CENTRE
MAMELODI**

| Mamelodi | | | | |
|--|---|--|---|---|
| Date | Time | Place/address | Volunteers & their Functions | |
| Monday 08.10.18 | 09h00- 15h00 | DENLYN SHOPPING CENTRE, 128 LETWABA STREET, CNR WATLOO AND STORMVOËL ROAD, MAMELODI WEST, 0122 | 08h00-09h30 | Set up – Volunteers to assist |
| | | | 09h30-14h00 | Handing out of flyers inside mall - Volunteers |
| | | | 15H00-16h00 | Pack up - Volunteers to assist |
| Mamelodi Programme | | | | |
| Time | | | | |
| 09h00-09h15 | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | | |
| 09h15-09h30 | Welcome (FSCA) | | | |
| 10h00-11h00 | Industrial Theatre & Game show – Old Mutual (Session 1) | | | |
| 11h00 | Outside broadcast begins | | | |
| 13h00-14h00 | Industrial Theatre & Game show – Old Mutual (Session 2) | | | |
| 14h00 | Outside broadcast ends | | | |
| 14h00-15h00 | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | | |
| Exhibitors | | | | |
| CONSUMER AFFAIRS OFFICE WITH BUS – EXHIBITION AND FACILITATION USING BUS | | | | |
| CONSUMER FINANCIAL EDUCATION FOUNDATION | | | | |
| MAMS FM | | | | |
| NATIONAL CREDIT REGULATOR | | | | |
| OLD MUTUAL | | | | |
| PENSION FUND ADJUDICATOR | | | | |
| SA HOMELOANS – EXHIBITION TRAILER | | | | |
| Contact person for Mamelodi | | | | |
| Alicia Pillai 0822928265 (FSCA) | | | | |
| Keketso Matlebyane 0728549844 (FSCA) | | | | |
| Lyntina 0790649180 (Scatterlings, Events Company) | | | | |
| Charne 0823453147(Scatterlings, Events Company) | | | | |
| Kailash Chetty 065 839 9226 (PR & Marketing) | | | | |
| Pierre Nel 083 743 7124 (PR & Marketing) | | | | |

**MALL 2:
9 OCTOBER 2018
TUESDAY ONLY
PHUMULANI MALL
TEMBISA**

| Tembisa | | | | |
|--|-----------------|--|---|---|
| Date | Time | Place/address | Volunteers & their Functions | |
| Tuesday 09.10.18 | 09h00- 15h00 | PHUMULANI MALL OLIFANTSFONTEIN ROAD OPPOSITE THE CLAYVILLE INDUSTRIAL AREA | 08h00-09h30 | Set up – Volunteers to assist |
| | | | 09h30-14h00 | Handing out of flyers inside mall - Volunteers |
| | | | 15H00-16h00 | Pack up - Volunteers to assist |
| Tembisa Programme | | | | |
| Time | | | | |
| 09h00-09h15 | | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | |
| 09h15-09h30 | | Welcome (FSCA) | | |
| 10h00-11h00 | | Industrial Theatre & Game show – Old Mutual (Session 1) | | |
| 11h00 | | Outside broadcast begins | | |
| 13h00-14h00 | | Industrial Theatre & Game show – Old Mutual (Session 2) | | |
| 14h00 | | Outside broadcast ends | | |
| 14h00-15h00 | | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | |
| Exhibitors | | | | |
| CONSUMER AFFAIRS OFFICE WITH BUS – EXHIBITION AND FACILITATION USING BUS | | | | |
| CONSUMER FINANCIAL EDUCATION FOUNDATION | | | | |
| NATIONAL CREDIT REGULATOR | | | | |
| OLD MUTUAL | | | | |
| OMBUD FOR BANKING SERVICES | | | | |
| PENSION FUND ADJUDICATOR | | | | |
| SA HOMELOANS – EXHIBITION TRAILER | | | | |
| VOICE OF TEMBISA | | | | |
| Contact person for Tembisa | | | | |
| Khayalakhe Ndlovu 078 832 4567 (FSCA) | | | | |
| Themba Mahlangu 073 465 8859 (FSCA) | | | | |
| Lyntina 0790649180 (Scatterlings, Events Company) | | | | |
| Charne 0823453147(Scatterlings, Events Company) | | | | |
| Kailash Chetty 065 839 9226 (PR & Marketing) | | | | |
| Pierre Nel 083 743 7124 (PR & Marketing) | | | | |

**MALL 3:
10 OCTOBER 2018
WEDNESDAY ONLY
MAPONYA MALL
SOWETO**

| Soweto | | | | |
|--|---|---|---|---|
| Date | Time | Place/address | Volunteers & their Functions | |
| Wednesday 10.10.18 | 09h00- 15h00 | MAPONYA MALL 2127 CHRIS HANI ROAD, KLIPSPRUIT SOWETO | 08h00-09h30 | Set up – Volunteers to assist |
| | | | 09h30-14h00 | Handing out of flyers inside mall - Volunteers |
| | | | 15H00-16h00 | Pack up - Volunteers to assist |
| Soweto Programme | | | | |
| Time | | | | |
| 09h00-09h15 | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | | |
| 09h15-09h30 | Welcome (FSCA) | | | |
| 10h00-11h00 | Industrial Theatre & Game show – Old Mutual (Session 1) | | | |
| 11h00 | Outside broadcast begins | | | |
| 13h00-14h00 | Industrial Theatre & Game show – Old Mutual (Session 2) | | | |
| 14h00 | Outside broadcast ends | | | |
| 14h00-15h00 | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | | |
| Exhibitors | | | | |
| CONSUMER AFFAIRS OFFICE WITH BUS – EXHIBITION AND FACILITATION USING BUS | | | | |
| CONSUMER FINANCIAL EDUCATION FOUNDATION | | | | |
| JOZI FM | | | | |
| NATIONAL CREDIT REGULATOR | | | | |
| OLD MUTUAL | | | | |
| PENSION FUND ADJUDICATOR | | | | |
| SA HOMELOANS – EXHIBITION TRAILER | | | | |
| Contact person for Soweto | | | | |
| Ephraim Kgosana 076 347 1885 | | | | |
| Colin Stevens 0835131248 | | | | |
| Tendani Mphigalale 073 592 7300 | | | | |
| Lyntina 0790649180 (Scatterlings, Events Company) | | | | |
| Charne 0823453147(Scatterlings, Events Company) | | | | |
| Kailash Chetty 065 839 9226 (PR & Marketing) | | | | |
| Pierre Nel 083 743 7124 (PR & Marketing) | | | | |

**MALL 4:
11 OCTOBER 2018
THURSDAY ONLY
ALEXANDRA PLAZA
ALEXANDRA**

| Alexandra | | | | |
|--|-----------------|---|------------------------------|---|
| Date | Time | Place/address | Volunteers & their Functions | |
| Thursday 11.10.18 | 09h00- 15h00 | ALEXANDER PLAZA NEXT TO PAN AFRICA MALL 3 RD STREET, Alexander | 08h00-09h30 | Set up – Volunteers to assist |
| | | | 09h30-14h00 | Handing out of flyers inside mall - Volunteers |
| | | | 15H00-16h00 | Pack up - Volunteers to assist |
| Alexandra Programme | | | | |
| Time | | | | |
| 09h00-09h15 | | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | |
| 09h15-09h30 | | Welcome (FSCA) | | |
| 10h00-11h00 | | Industrial Theatre & Game show – Old Mutual (Session 1) | | |
| 11h00 | | Outside broadcast begins | | |
| 13h00-14h00 | | Industrial Theatre & Game show – Old Mutual (Session 2) | | |
| 14h00 | | Outside broadcast ends | | |
| 14h00-15h00 | | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | |
| Exhibitors | | | | |
| ALEX FM | | | | |
| CONSUMER AFFAIRS OFFICE WITH BUS – EXHIBITION AND FACILITATION USING BUS | | | | |
| CONSUMER FINANCIAL EDUCATION FOUNDATION | | | | |
| NATIONAL CREDIT REGULATOR | | | | |
| OLD MUTUAL | | | | |
| OMBUD FOR BANKING SERVICES | | | | |
| PENSION FUND ADJUDICATOR | | | | |
| SA HOMELOANS – EXHIBITION TRAILER | | | | |
| Contact person for Alexandra | | | | |
| Grace Phoshoko 0796248042 | | | | |
| Stanley Phashe 0795671116 | | | | |
| Lyntina 0790649180 (Scatterlings, Events Company) | | | | |
| Charne 0823453147(Scatterlings, Events Company) | | | | |
| Kailash Chetty 065 839 9226 (PR & Marketing) | | | | |
| Pierre Nel 083 743 7124 (PR & Marketing) | | | | |

**MALL 5:
12 OCTOBER 2018
FRIDAY ONLY
MAPONYA MALL
SOWETO**

| Soweto | | | | |
|--|-----------------|---|---|---|
| Date | Time | Place/address | Volunteers & their Functions | |
| Friday 12.10.18 | 09h00- 15h00 | MAPONYA MALL 2127 CHRIS HANI ROAD, KLIPSPRUIT SOWETO | 08h00-09h30 | Set up – Volunteers to assist |
| | | | 09h30-14h00 | Handing out of flyers inside mall - Volunteers |
| | | | 15H00-16h00 | Pack up - Volunteers to assist |
| Soweto Programme | | | | |
| Time | | | | |
| 09h00-09h15 | | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | |
| 09h15-09h30 | | Welcome (FSCA staff) | | |
| 10h00-11h00 | | Industrial Theatre & Game show – Old Mutual (Session 1) | | |
| 11h00 | | Outside broadcast begins | | |
| 13h00-14h00 | | Industrial Theatre & Game show – Old Mutual (Session 2) | | |
| 14h00 | | Outside broadcast ends | | |
| 14h00-15h00 | | SA Homeloans – Exhibition Trailer will be used to play some music and draw a crowd. | | |
| Exhibitors | | | | |
| CONSUMER AFFAIRS OFFICE WITH BUS – EXHIBITION AND FACILITATION USING BUS | | | | |
| CONSUMER FINANCIAL EDUCATION FOUNDATION | | | | |
| JOZI FM | | | | |
| NATIONAL CREDIT REGULATOR | | | | |
| OLD MUTUAL | | | | |
| OMBUD FOR BANKING SERVICES | | | | |
| PENSION FUND ADJUDICATOR | | | | |
| SA HOMELOANS – EXHIBITION TRAILER | | | | |
| Contact person for Soweto | | | | |
| Ephraim Kgosana 076 347 1885 (FSCA) | | | | |
| Colin Stevens 0835131248 (FSCA) | | | | |
| Lyntina 0790649180 (Scatterlings, Events Company) | | | | |
| Charne 0823453147(Scatterlings, Events Company) | | | | |
| Kailash Chetty 065 839 9226 (PR & Marketing) | | | | |
| Pierre Nel 083 743 7124 (PR & Marketing) | | | | |

MEDIA

iii. MEDIA

1. Radio

Jozi FM, Alex FM, Mams FM and Voice of Tembisa

Outside broadcasts:

Monday, Denlyn Shopping Centre (Mams FM)

Tuesday, Phumulani Mall (Voice of Tembisa)

Wednesday, Maponya Mall (Jozi FM)

Thursday, Alex Plaza (Alex FM)

Friday, Maponya Mall (Jozi FM)

2. Print

Daily Sun, Sowetan and Sunday World

3. Taxi TV

4x Areas

12 taxis

4. Taxi Wraps

4x areas

12 taxis

5. Below the line:

Flyers (one per area) marketing events in that area for pre-promo and OB's

6. Digital media

Website, Facebook, Twitter, Instagram, LinkedIn & YouTube

www.mswsa.co.za

info@mswsa.co.za

Facebook: @MSWSA2018

Instagram: @money_smart_week_sa

Twitter: @MSW_SA

YouTube: Money Smart Week South Africa

LinkedIn: @MSWSA

7. Media Plan – PR and Marketing team to send to participants as requested.

#mswsa #moneysmartweeksa

#imaliyami #mswsalaunch

TOPICS

iv. TOPICS

- Unlawful credit agreement. Cost of credit. Deceptive and unfair practises.
- Consumer rights and responsibilities
- Basic money management
- Preparing to buy a home. What to do if you have a judgement. You can still buy a home, not all is lost.
- Consumer rights on garnishee orders
- Unauthorised deductions on your bank account
- Savings and investing/planning for the future
- Unclaimed benefits
- What could go wrong in your credit agreement: This includes
- Overcharging of interest/fees
- Unfair/incorrect negative listings
- Prescribed debt
- Fraud
- Garnishee orders
- Retirement fund/provident fund and planning for retirement/Role of Trustees/Governance
- Role of the Pension Fund Adjudicator
- Festive spending awareness
- Scam awareness/debt traps/cost of credit
- Budgeting, saving, debt management
- Financial literacy for Entrepreneurs/SME's
- Understanding payslips/deductions, retirement planning, benefit statements, trustees of retirement funds, member education on trustees, their roles and responsibilities
- The importance of Financial planning
- Your free credit report/right to a free credit report
- Illegal deposit taking booklets
- Household debt
- Investing in medical insurance to assist with unexpected emergencies
- Savings, Investments, Funerals, Insurance, Banking Credit, Consumer Rights, Avoiding certain pitfalls, why you need the FAIS ombud?
- How short-term insurance fits in in one's financial well-being, the office's role in dispute resolution
- Difference between debt consolidation and debt counselling/debt administration
- Due legal process to be followed before repossession
- Credit Life

ANNEXURE A OTHER ACTIVITIES

v. **Annexure A: Additional Activities**

| | |
|---|--|
| African Financial Inclusion Network (AFIN) | |
| 1. | Financial Literacy Treasure Hunt |
| · | Venue: Curtis Nkondo High School of Specialisation |
| · | Target participants: 100 Grade 8 learners |
| · | Date: Wednesday October 10, time to be confirmed |
| | |
| 2. | Entrepreneurship Lessons (To be conducted by the ASISA Foundation) |
| · | Venue: Kliptown Job Centre |
| · | Target participants: 50 participants from El Dorado Park, Kliptown and surrounding areas |
| · | Date: Friday October 12, 3pm to 5pm |

| | |
|---|--|
| Malcom Mooi | |
| Online portal | |
| To market events of the week & Discussion forum to chat about various financial literacy topics to 500 Teachers in Gauteng. | |

| | |
|---|--|
| Gauteng Dept. of Economic Development | |
| Office of consumer affairs | |
| Presentation using mobile bus | |
| 5 BUSES | |
| 1 bus outside each Hall (4 buses in total), 4 areas, 5 days | |
| 1 bus at all OBs (1 bus, 5 malls) | |

| | |
|--|--|
| Santam | |
| Event 2 | |
| Monday 08th October 2018 | |
| Venue: Yes4Youth Hub | |
| 11h00 to 14h00 | |
| Target: Registered Small Businesses-Interactive Workshop | |
| Pax: 50 | |
| Event 3 | |
| Tuesday 09th October 2018 | |
| Venue: Yes4Youth Hub | |
| 11h00 to 14h00 | |
| Target: Registered and informal small businesses- Interactive Workshop | |
| Pax: 50 | |
| Event 4 | |
| Wednesday 10th October 2018 | |
| Venue: Jabulani Builders Box | |
| 11h00 to 14h00 | |
| Target: Registered Small Businesses- Interactive Workshop | |
| Pax: 30 | |
| Event 5 | |
| Thursday 11th October 2018 | |
| Venue: The Boxshop Vilakazi Street | |
| 11h00 to 14h00 | |
| Target: Registered Small Businesses-Interactive Workshop | |
| Pax: 30 | |

UBANK

Independent workshop

Date: Thursday, 11th October 2018

Venue: Randfontein @ BUSMARK Training Centre

Estimated total number of attendees: 80 employees

Session One: 10h00 to 12h00

Session two: 14h00 to 16h00

BATSETA Training programme in partnership with the ASISA Foundation

| Date and time | Venue and address | Topic | Est no. attendees | Contact person at venue |
|--|---|---|-------------------|--|
| 8 October 2018 9h30 - 11h30 (26 people) 11h30 - 13h30 (26 people) 13h30 - 15h30 (25 people) | National Treasury Building 240 Madiba Street, Pretoria | Understanding payslips/deductions, retirement planning, benefit statement, trustees of retirement funds, member on board of trustees and their roles and responsibilities | 35 - 90 | George Matsane 012 315 5412 George.matsane@treasury.gov.za Pierre 0828542211 Pierre.Jacobs@treasury.gov.za |
| 9 October 2018 07h30-09h30 | Brakpan Water department | | 80 - 100 | Strauss Ntuli Communication Consultant 082 398 3287 strauss@nationalfund.co.za |
| 9 October 2018 13h00-14h00 | Sammy Marks Library Hall, Eskia Mphahlele Library | | 40 - 100 | Mmakgosi Makatho 012 358 0000 073 123 4567 employee@tshwane.gov.za |
| 10 October 2018 8h00 – 11h00 | Rooiwal electricity depot | | 50 - 70 | Andile Bango 0760950465 andile@nationalfund.co.za |

Financial Planning Institute (FPI)

FPI MYMONEY123™ workshop

ENSAfrica pro bono centre in Alexandra (Sankopano Centre corner 12th Avenue and Reverend Sam Buti street, Alexandra) on the 8th, 9th, 10th and 12th of October 2018.On 12th October 2018

FPI MYMONEY123™ workshop in Diepsloot at the Southern Africa Youth Project.

Tshwane Training Programme, 8-12 October 2018

Tshwane Contact: Mmakgosi Makatho

West Wing | 1st Floor South | Tshwane House, 320 Madiba Street

Tel: 012 358 0000 | Cell: 073 123 4567 | Email:employee@tshwane.gov.za

| Date & Day | Place | Times | Topics | Facilitator Details |
|----------------------------|--|-------------|---|---|
| 8 October 2018, Monday | Sammy Marks LIBRARY HALL, ESKIA MPHAAHLELE LIBRARY | 10h00-11h00 | Controlling your financial situation is important for the future | FEDGROUP/FINWELL Lancelot lancelot@financialjourney.co.za 0714822743 Rose Nkabinde (rose@financialjourney.co.za) |
| | | 13h00-14h00 | Unlawful credit agreements/Cost of Credit, Deceptive and unfair practises | National Credit Regulator Didi Sebothoma DSebothoma@ncr.org.za 011 554 2727 |
| 9 October 2018, Tuesday | Sammy Marks LIBRARY HALL, ESKIA MPHAAHLELE LIBRARY | 10h00-11h00 | Basic Money Management | SA Home Loans Humphrey Mitchell HumphreyM@sahomeloans.com 0787831122 |
| | | 13h00-14h00 | Understanding payslip deductions/retirement planning/benefit statements, trustees of retirement funds, member education of trustees and their roles and responsibilities. | BATSETA in partnership with ASISA Foundation Thandolwethu Masango thando@batseta.org.za 0728287116 |
| 10 October 2018, Wednesday | Sammy Marks LIBRARY HALL, ESKIA MPHAAHLELE LIBRARY | 10h00-11h00 | Get rid of unauthorised deductions on your bank account | Ombudsman for banking services Uzile Gugushe uzileg@obssa.co.za 066 473 0157 |
| | | 13h00-14h00 | Consumer rights when it comes to garnishee orders | Qlink Kobus Burger 072 858 7276 Kobus.Burger@qlink.co.za |
| 11 October 2018, Thursday | Sammy Marks LIBRARY HALL, ESKIA MPHAAHLELE LIBRARY | 10h00-11h00 | What you need to know about home ownership? | 71 point 4 Illana Melzer 083 271 3764 (illana@71point4.com) kecia (kecia@housingfinanceafrica.org) |

| | | | | |
|-------------------------|---|-------------|--|---|
| | | 13h00-14h00 | Medical Aid vs Medical Insurance | Agility Channel Denelle Morais 072 522 1602 denellem@agilitychannel.co.za Jaco Gates Jacog@agilityghs.co.za |
| 12 October 2018, Friday | Sammy Marks LIBRARY HALL, ESKIA MPHAHLELE LIBRARY | 10h00-11h00 | 5 things consumers must know when engaging with financial services providers? | FAIS Ombudsman Violet Ricketts 0833879557 violet@faisombud.co.za |
| | | 13h00-14h00 | Unclaimed benefits (How to know if you have unclaimed benefits due to you or a family member.) | Liberty Nileen Seejiram XXXX Kabelo Moshoma kabelo.moshoma@liberty.co.za 083 444 6864 |



| | | | |
|--|---|--|---|
| 8:30 – 9:00 | REGISTRATION | REFRESHMENTS | |
| 9:00 – 9:15 | Welcoming address | Prof E Sadler (Executive Dean: CAS) | CAS, Unisa |
| 9:15 – 9:50 | The economy and the household sector | Prof Carel van Aardt | BMR, Unisa |
| SESSION 1: HOUSEHOLD DEBT FACILITATED BY PROF MICHELLE KELLY-LOUW CLAW, UNISA | | | |
| 09:50 – 10:10 | Consumer debt | | Department of Trade and Industry |
| 10:10 – 10:40 | Consumer credit information and the workings of credit bureaus in general | Ms Nosipho Zikishe (Manager: Credit Bureau Compliance) Mr Jimmy Golele (Manager: Education) | National Credit Regulator (NCR) |
| 10:40 – 11:00 | Panel discussion with the Credit Bureau Association and credit bureaus dealing with: An overview of the role of the credit bureaus; Information on the credit report and how to maintain a good credit report; Key consumer queries: i) What happens if a consumer is retrenched and cannot afford to pay his debts; and ii) credit checks in relation to employment; and Free credit reports and the dispute process | Selina Maketa | Credit Bureau Association and Credit Bureaus |
| 11:00 – 11:05 | BREAK | | |
| 11:05 – 11:25 | How the National Consumer Tribunal can assist consumers specifically in relation to over-indebtedness and matters related thereto | Marelize Bosch | National Consumer Tribunal (NCT) |
| 11:25 – 11:45 | Garnishee orders: What you need to know? | Charlotte van Sittert | University of Pretoria's Law Clinic |
| 11:45 – 12:05 | Relief for consumers and the Credit Ombuds | Mr Nicky Lala-Mohan | Credit Ombuds |
| 12:05 – 12:15 | Q & A Panel Discussion | | |
| 12:15 – 13:00 | LUNCH BREAK | | |
| SESSION 2: HOUSEHOLD SAVINGS FACILITATED BY PROF SHARON SMULDERS CAS, UNISA | | | |
| 13:00 – 13:45 | Household financial wellness in South Africa | Prof Bernadene de Clercq | CAS, Unisa |
| 13:45 – 14:30 | Taxpayer education on the new retirement tax regime | Pontsho Graham | SARS |
| 14:30 – 15:00 | The roles and responsibilities of trustees of pension funds | Mr Papi Kekana (Pensions Licensing and Registrations) | Financial Sector Conduct Authority (FSCA) [the old FSB] |
| 15:00 – 15:30 | Q & A Panel Discussion | | |

vi. Contact details: Service providers

1. Events Management: Scatterlings Conference & Events

Charne Millett-Clay / Vee Lidzhade

E-mail address: charne@soafrica.com / vee@soafrica.com

Tel: +27 (11) 463 5085

Lyntina 0790649180

Charne 0823453147

2. Public Relations and Marketing: KC Ever and Digital

Kailash Chetty and Pierre Nel

E-mail address: kailash.chetty@gmail.com; pierre@ever.co.za

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3. Monitoring and Evaluation: Pan Africa TMT

Malesele Kekana

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